

What Happens When You Call 844-CO-4-Kids. Share what you know with a trained call taker. A team of caseworkers determines if abuse or neglect may have occurred*. If the evaluation determines that child welfare involvement is not necessary, no contact with family will be needed and community-based services will be offered to the family. There is no further involvement from the caseworkers. If the child welfare caseworker conducts further assessment, they will meet with family, children, youth, and others to assess for child safety, family strengths, and need for services. Community-based or prevention services may be offered and if parents are able to prevent future maltreatment, the assessment will be closed. If the assessment identified a need for ongoing involvement with human services (court or non-court involved), the caseworker continues to provide support and address concerns for future safety. If the child stays with the family, services are provided to the child, youth, and family. If the child is placed in out of home care with kin, foster family, or in a congregate care setting, services will be provided to the child and family with the goal of reunification. In 97% of child welfare assessments of abuse and neglect, children and youth are able to remain in their homes. Its important to note that due to confidentiality laws, information about the outcome of a call is only available to certain callers, such as the parents or a mandatory reporter who is professionally involved with the child or youth. If you continue to be concerned, please continue to call the hotline. *Child abuse and neglect is defined in Colorado state law. Only those concerns that allege child abuse and neglect are assessed further by a caseworker.