What Happens When You Call 844-CO-4-Kids

Share what you know with a trained call taker

Team of caseworkers determines if abuse or neglect may have occurred

The evaluation determines child welfare involvement is not necessary

No contact with family needed

Community-based services offered to family

No further involvement

In 97% of child welfare assessments of abuse and neglect, children and youth are able to remain in their homes.

Child welfare caseworker conducts further assessment

- Meets with family, children, youth and others
- Assess for child safety, family strengths and need for services

Community-based or prevention services offered

Parents are able to prevent future maltreatment

Assessment closed

Assessment identified a need for ongoing involvement with human services (court or non-court involved)

Caseworker continues to provide support and address concerns for future safety

Child placed in out of home care with kin, foster family or in congregate care setting

Child stays with family

Services provided to child, youth and family

Important to note:
- Due to confidentiality laws, information about the outcome of a call is only available to certain callers, such as the parents or a mandatory reporter who is professionally involved with the child or youth.
- If you continue to be concerned, please continue to call the hotline.

*Child abuse and neglect is defined within Colorado state law. Only those concerns that allege child abuse and neglect are assessed further by a caseworker.